

**Shirl Storm**

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**From:** kelvin kelly [silenttouch58@yahoo.com]  
**Sent:** Tuesday, August 04, 2009 4:11 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**Name:** kelvin kelly  
**Email:** silenttouch58@yahoo.com  
**Message:**

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Herman Shimpock [hsnascar29@aol.com]  
**Sent:** Tuesday, August 04, 2009 4:32 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**Name:** Herman Shimpock  
**Email:** hsnascar29@aol.com  
**Message:**

**FILED/ACCEPTED**

**AUG 13 2009**

*Federal Communications Commission  
Office of the Secretary*

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

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**From:** Herman Shimpock [hsnascar29@aol.com]  
**Sent:** Tuesday, August 04, 2009 4:32 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
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**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

**Name:** Herman Shimpock  
**Email:** hsnascar29@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Carolyn Shimpock [deafcowgal46@aol.com]  
**Sent:** Tuesday, August 04, 2009 4:33 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

**Name:** Carolyn Shimpock  
**Email:** deafcowgal46@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** cathy and Frank scolaro [navgrneyes@aol.com]  
**Sent:** Tuesday, August 04, 2009 5:04 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary**Name:** cathy and Frank scolaro**Email:** navgrneyes@aol.com**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Barbara Cornilles [edbarbc@comcast.net]  
**Sent:** Tuesday, August 04, 2009 5:44 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Barbara Cornilles  
**Email:** edbarbc@comcast.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Edwin Cornilles [edbarbc@comcast.net]  
**Sent:** Tuesday, August 04, 2009 5:44 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund; Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Edwin Cornilles  
**Email:** edbarbc@comcast.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** RICHARD HILL [CASA43@AOL.COM]  
**Sent:** Tuesday, August 04, 2009 9:05 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** RICHARD HILL  
**Email:** CASA43@AOL.COM

**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.



**Shirl Storm**

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**From:** Darryl Galloway [darryl.141@cox.net]  
**Sent:** Tuesday, August 04, 2009 10:00 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Darryl Galloway  
**Email:** darryl.141@cox.net  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** felice thornberry [felicemt@aol.com]  
**Sent:** Tuesday, August 04, 2009 10:03 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** felice thornberry  
**Email:** felicemt@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

**From:** KEITH STEWART [katkei@comcast.net]  
**Sent:** Tuesday, August 04, 2009 11:02 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

FILED/ACCEPTED

AUG 13 2009

Federal Communications Commission  
Office of the Secretary**Name:** KEITH STEWART**Email:** katkei@comcast.net**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Please do not cut us off the value of Video Relay Service. Thank you, Keith Stewart

**Shirl Storm**

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**From:** william mcnabb [wmcnabb@austin.rr.com]  
**Sent:** Tuesday, August 04, 2009 11:59 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** william mcnabb  
**Email:** wmcnabb@austin.rr.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** glenda mcnabb [gmcnabb@austin.rr.com]  
**Sent:** Tuesday, August 04, 2009 11:59 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** glenda mcnabb  
**Email:** gmcnabb@austin.rr.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Lynn Watkins [pawfoot28@gmail.com]  
**Sent:** Wednesday, August 05, 2009 12:46 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Lynn Watkins  
**Email:** pawfoot28@gmail.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Johnny Ray Evans [mississippianbrenda@yahoo.com]  
**Sent:** Wednesday, August 05, 2009 7:06 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Johnny Ray Evans  
**Email:** mississippianbrenda@yahoo.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Brenda Baxter [mississippianbrenda@yahoo.com]  
**Sent:** Wednesday, August 05, 2009 7:10 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
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**FILED/ACCEPTED**  
**AUG 13 2009**  
Federal Communications Commission  
Office of the Secretary

**Name:** Brenda Baxter  
**Email:** mississippianbrenda@yahoo.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.



**Shirl Storm**

**From:** Asten Greybourne [solid10k@yahoo.com]  
**Sent:** Wednesday, August 05, 2009 7:37 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
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**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Asten Greybourne  
**Email:** solid10k@yahoo.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Hard of Hearing person. I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** sonia gonzalez [soniadelfines@hotmail.com]  
**Sent:** Wednesday, August 05, 2009 10:16 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
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**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** sonia gonzalez  
**Email:** soniadelfines@hotmail.com  
**Message:**

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**Shirl Storm**

**From:** Kathy Shannon [granrose52@aol.com]  
**Sent:** Wednesday, August 05, 2009 10:50 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
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**AUG 13 2009**

*Federal Communications Commission  
Office of the Secretary*

**Name:** Kathy Shannon  
**Email:** granrose52@aol.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you. Kathy Shannon

**Shirl Storm**

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**From:** Lisa Davis [sacb52@hotmail.com]  
**Sent:** Wednesday, August 05, 2009 1:41 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** Lisa Davis  
**Email:** sacb52@hotmail.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a family member of a Deaf person and I use Video Relay Service (VRS) to communicate with them. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with many Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** sandi kingrea [SKINGREA@COX.NET]  
**Sent:** Wednesday, August 05, 2009 9:44 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**

**Name:** sandi kingrea  
**Email:** SKINGREA@COX.NET  
**Message:**

Federal Communications Commission  
Office of the Secretary

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

8/6/2009

**Shirl Storm**

**From:** jennifer mari gunderson [jennifermarig@gmail.com]  
**Sent:** Wednesday, August 05, 2009 11:18 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** jennifer mari gunderson  
**Email:** jennifermarig@gmail.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** jennifer mari gunderson [jennifermarig@gmail.com]  
**Sent:** Wednesday, August 05, 2009 11:18 PM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary

**Name:** jennifer mari gunderson  
**Email:** jennifermarig@gmail.com  
**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you!!!

**Shirl Storm**

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**From:** WINONA HEINZ [winonaheinz@yahoo.com]  
**Sent:** Thursday, August 06, 2009 7:39 AM  
**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tale  
**Subject:** TRS Fund: Drastic VRS Rate Cuts  
**Follow Up Flag:** Follow up  
**Flag Status:** Blue

**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary**Name:** WINONA HEINZ**Email:** winonaheinz@yahoo.com**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.



FILED/ACCEPTED

AUG 13 2009

Federal Communications Commission  
Office of the Secretary

Name: Rhonda Sadler  
Email: Rhondfc@aol.com

Message:

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** Janelle Deelstra [jjjgma021@aol.com]**Sent:** Thursday, August 06, 2009 6:38 PM**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate**Subject:** TRS Fund: Drastic VRS Rate Cuts**Follow Up Flag:** Follow up**Flag Status:** Blue**FILED/ACCEPTED****AUG 13 2009**Federal Communications Commission  
Office of the Secretary**Name:** Janelle Deelstra**Email:** jjjgma021@aol.com**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.

**Shirl Storm**

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**From:** linda seifert [lafert43@charter.net]**Sent:** Thursday, August 06, 2009 8:30 PM**To:** Kevin Martin; Jonathan Adelstein; Robert McDowell; Michael Copps; Deborah Tate**Subject:** TRS Fund: Drastic VRS Rate Cuts**Follow Up Flag:** Follow up**Flag Status:** Blue

FILED/ACCEPTED

AUG 13 2009

Federal Communications Commission  
Office of the Secretary**Name:** linda seifert**Email:** lafert43@charter.net**Message:**

RE: CG Docket No. 03-123 Dear Chairman Copps, Commissioners Adelstein and McDowell: I am a Deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the Deaf. Instead of seeking to limit the number of Deaf people with VRS access, the FCC should do everything in its power to make VRS available to more Deaf people. I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and Deaf individuals. I urge you to do everything you can to make VRS service available to the many Deaf people who currently do not have access to this vital, life-changing service. The VRS rate should encourage the VRS providers to - Serve more Deaf people, not discourage them from reaching out to more Deaf people - Improve service and technology so the mandate of the Americans with Disabilities Act (ADA) for functionally equivalent telecommunications services is met, along with other Deaf individuals, their families and coworkers, depend on VRS and other relay services. Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide Deaf people with functionally equivalent telecommunications services. Thank you.